CARETTA BEACH HOTEL

2027 SUMMER ALL INCLUSIVE FACT SHEET & CONSEPT

GENERAL INFORMATION

Name of the Hotel	**CARETTA BEACH HOTEL**
Category of the Hotel	4 Stars
Opening Year	1993 (110 Room) + 2003 (26 Room) + 2010 (50 Room) +2014 (115 Room)
Last Renovation	2025 (rooms and public area)
Hotel's total Area	10.000 m^2
Season	2027 Summer Season (26.04.2027 – 30.10.2027)
Concept	**ALL INCLUSIVE (between 10:00 – 23:00)**
Hotel Description	On the beach, 1 main building and private beach
Number of Rooms and Beds	301 standard rooms / 650 pax.
Number of Buildings and Floors	1 Main Building / 6 floors
Number of Lifts	3 lifts for guests
Room Types	Standard Room
Beach	First Line /Private beach / Sandy & pebble
Parking Lot	Open parking places are available.
Speaking Languages	Turkish, English, German, Russian
Heating & Cooling	Individual Air Conditions.
Credit Cards	Visa, MasterCard
Pets	Pets are not allowed
Voltage	220 V
Wi-Fi	In room and general areas / with charge
C /in & C / out time	Check-in time is 14:00 o'clock. Check-out time is 12:00 o'clock.

CONTACT / LOCATION INFORMATION

Address	Konaklı Mah. Nergiz Sok.No:5 07490 Alanya / ANTALYA
Region	Konaklı - Alanya – ANTALYA - TURKEY
Company Name	ŞEFLERA TURİZM İŞLETMECİLİK TİCARET AŞ.
Tax Administration	Alanya
Tax Id	801 007 7394
Phone - Fax	00 90 242 565 1660 /565 1130 /565 1052 - Fax: 00 90 242 565 1235
Reservation / Gsm - WhatsApp	00 90 242 565 03 65 / 00 90 530 775 0365
E-mail	info@carettabeachhotel.com
Web page	www.carettabeachhotel.com
Distance to Airport	Antalya 110 km – 1 hour 30 minutes / Gazipaşa 56 km – 50 minutes
Distance to City Center	Alanya 12 km, Manavgat 45 km, Antalya 115 km
Next Town	Konaklı 1 km, Alanya 12 km
Public Transport Connections	Bus, Taxi, Minibus
Hospital	Alanya 12 km
Cable Car	Alanya 12 km
Sea park –Aquarium	12 km to Sea Alanya in Türkler, 120 km to Antalya Aquarium
Rafting	Köprülü kanyon 114 km
Aqua park	25 km to Water Planet in Okurcalar

LOCATION

Our Hotel is located in Konaklı - Alanya coastline, one of the most popular tourist places in Antalya and distance to Antalya is 115 km, 110 km from Antalya Airport and 12 km from Alanya. Distance from our Hotel to Closest shopping center in Konaklı is 1 km and to main road is 250 m. It is available every 10 minutes regular minibus from the main road to Konaklı or Alanya and 24 hours open taxi services.

ABOUT HOTEL

Our Hotel, where is located in a green garden among palm trees and on the beach, is being 1 main building with its 6 floors and 301 rooms. We also provide for our guest a following services:

Reception open 24 h / Lobby / 3 elevators / Tv corner
1 main indoor restaurant (550 pax) and outdoor restaurant (120 pax)
1 outdoor swimming pool (570 m^2) / 1 outdoor pool for children (100 m^2)
4 water slides (certain hours) / 1 water slides for children
Pool bar, Snack-/Beach bar/ Garden Bar / Open –air- Disco
Amphitheater- Show stage, Mini club, child play ground
Fitness center / Turkish bath (with fee) / Sauna-massage-peeling (with fee)
Shopping center (with fee), hair dresser (with fee), water sport possibility on the beach (with fee), rent a car (with fee), pharmacy (with fee), Laundry service (with fee), Doctor service (with fee) /Market (with fee)

ROOMS: ROOM TYPES-STANDARD ROOM : (Consist 1 sleeping room and designed with modern decoration)

***All rooms are non-smoking.**

Total number of rooms	301 standard rooms
Room View	Sea view : 60 rooms / lateral side sea view : 150 rooms / land view: 91 rooms
Room Area (m2)	**25 m^2 (Room 17 m^2 + Bathroom 4 m^2+ Balcony 4 m^2)**
Handicapped Rooms	3 Std. room (1 French bed + 1 Twin bed)
Bed Type	1 French bed + 1 twin bed or 2 twin beds + sofa bed
Person Capacity	min. 1 pax and max. 3 pax (3 adults or 2 adults+ 1 child)

Bathroom	Shower/ Cabin/ WC	**Safe Box**	✓ (free of charge)
Floor Covering	Laminate	**LCD TV- Satellite**	✓ (Satellite channels)
Air conditioning	Individual	**Music Channel**	✓ (by TV)
Hair Dryer	✓	**Slippers**	✓ (on arrival day)
Water Heater	✓	**Tea & Coffee set-up**	**✓ (on arrival day)**
Telephone (direct call)	✓ (extra charge)	**Room Cleaning**	✓ Daily
WI-FI (extra charge)	✓ (whole holiday 13. - €)	**Bed sheet/ Towel changing**	✓ twice in a week
Minibar (empty)	✓ (water - daily)	**fire alarm and extinguishing system**	✓
Door key card system	✓	**Balcony**	✓
Wardrobe, Dressing table	✓	**Armchair or sofa**	✓

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BEACH – First Line /Private beach with sandy and small pebbles

Distance to Hotel own beach	0 m. (directly at the beach)
Length/width of the Hotel own beach	**80 m. / 40 m.**
Speciality of beach	Sand & pebble
Speciality of the sea	Sand & rocky

By the garden of the Hotel you reach to the private sand and small pebbles, shower and Snack-/ Beach bar. Our Beach, Beach Bar and snack service are used both with Caretta Relax Hotel. Sun umbrellas /tent, sun chairs, matresses are available at pool and on the beach free of charge. It is avaiable shower and dressing cabin at the beach. The towel service and changing at the beach and pool is **free of charge.** No offered alcoholic drinks (except beer) on the beach. All beverages is serving with plastic glass at the beach.

FOR CHILDREN

Mini Club is for children aged 4 -12 and 6 days a week. Working hours are between 10:00- 12:00 in the morning and 14:30 – 17:00 in the afternoon. Children's pool with slide, children's playground, mini disco, child's buffet (during lunch and dinner), baby cot& child seat in the restaurant (request on).

BABY CONCEPT: It is possible baby cot for room and baby chair in the restaurant by availability as free of charge.

ANIMATION – ENTERTAINMENT :

All animation programmes and mini club are 6 days in a week.

Allday soft animation (6 days in a week), during the day pool and beach games and sport activities, in the evening different arrangements such as competitions, shows, sketches.

Daytime programme	Sport activities, pool games, music, dart and the other animation activities.
Evening programme	Show-time /the evening program, Mini disco, Sketches, Turkish night and different professional shows.
Child Animation	Mini club (between aged 4-12) and between hours 10:00 -12:00 / 14:30 -17:00, Mini Disco, Children playground, child pool with slide

ACTIVITY AND SPORT

Charged activities	Billiards, Sauna, Turkish Bath, Massage and Peeling. Various watersports on the beach (in 150 mt of distance) such as Waterski, Banana, Windsurfing are avaiable by foreign suppliers against fee, Disco, Internet/ WI-FI in the Lobby, room and hotel general area,
Free activities	All animation activities and Shows, Darts, Tabletennis, Beachvolleyball, Waterball, Fitness center, Aerobics, Water gymnastics, Swimming pool and slides, Sun umbrellas, Sunchairs, Cushions, Beach and pool towels (with deposit) Mini club, Children playground, Mini disco

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SWIMMING POOLS / 1 OUTDOOR POOL / 1 OUTDOOR CHILDREN POOL

POOL	SIZE /M2	DEPTH	HEATING
1 Outdoor Pool with slides (4 slides)	**570**	**110 - 160 cm.**	**No heating – Fresh Water**
1 children's pool with one slide	**100**	**35 cm.**	**No heating – Fresh Water**

*** Swimming pools are used according to the weather condition.**
*** Pools work hours: 08:00 – 18:00**
*** Slides work depending on weather conditions and certain times.**
*** Slides can be used by children less than 12 years only if they are accompanied by an adult.**
*** Children's pools cannot used without pad. Please! Enter using the special diapers.**

ALL INCLUSIVE CONSEPT (10:00 – 23:00)

FOOD CONCEPT / SELF SERVICE

Services	Service Hours	Place	Details
Breakfast	07:30 - 09:30	**Main Restaurant**	Open Buffet
Late Breakfast	09:30 - 10:00	**Main Restaurant**	Mini Breakfast Buffet
Lunch	12:30 - 14:00	**Main Restaurant**	Open Buffet
Dinner	19:00 - 21:00	**Main Restaurant**	Open Buffet
Midnight Soup	23:30 - 00:30	**Patisserie**	
Night Breakfast	01:00 - 06:30	**Patisserie**	Mini Breakfast (only late c/in & early c/out)
Turkish pancake (Gözleme)	10:00 - 15:00	**Beach Bar**	6 days in a week
Snack-Service	12:00 - 16:00	**Beach Bar**	Take away
Patisserie / Coffee/ Tea	15:00 - 18:00	**Patisserie**	Tea, Coffee and cakes varieties
Ice-cream Service		**Main Restaurant**	**During lunch and dinner times**

BEVERAGES CONSEPT / SELF SERVICE

Bars	Service Hours	Details
Pool Bar	**10:00 - 23:00**	Local alcoholic drinks (Raki, Vodka, Gin, Wine, Whisky,Some Cocktail, Some Liqueur, Beer), hot and soft drinks
Garden Bar	**16:00 - 23:00**	Local alcoholic drinks (Raki, Vodka, Gin, Wine, Whisky,Some Cocktail, Some Liqueur, Beer), hot and soft drinks
Beach Bar	**10:00 - 18:00**	Beer, hot and soft drinks
Disco Bar (Open air)	**23:00 - 00:30**	All the drinks with charge (4 days in a week)
Service Bar	**At the meal times**	Local alcoholic drinks (Raki, Vodka, Gin, Wine, Whisky, Some Cocktail, Some Liqueur, Beer), hot and soft drinks

FREE OF CHARGE SERVICE & ACTIVITIES

SERVICE & ACTIVITIES	DETAILS
Main Restaurant	Breakfast, Late Breakfast, Lunch, Dinner, Night Soup, Night Breakfast (only late c/in and early c/out), Coffee - Cake break (certain times), Turkish Gözleme, Pizza
Local drinks	In All-inclusive times (between 10:00 – 23:00 hours), Raki, Vodka, Gin, Wine, Beer, Whisky, Some Cocktail, Some Liqueur, hot and soft drinks
Ice cream	**During lunch and dinner times**
Minibar (as empty)	The minibar is filled every day with one bottle water.

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Daily Room Cleaning	
Safe box	The hotel cannot be held responsible for any loss of money or any valuables. Safe boxes are available in the room.
Towel and Linen change	Every 3 days
Kettle/ Tea & Coffee set up	In the room / on arrival day
Fitness Center (it will serve depending on the reservation)	Between 09:00 -19:00 hours (Children under the age of 16 are not allowed). / İndividual use within personal responsibility.
Baby Bed and Highchair	by availability
Animation Shows	All animation shows and activities.
Beach Volleyball	Depending on weather conditions.
Dart – Water ball - Aerobic	
Mini Club, child playground	Between age 4- 12 years old and between 10:00 – 12:00 /14:30 – 17:00 hours.
Pools / Water Slides	4 slides (certain hours)
Table Tennis	by availability
Disco (entry)	23:00 till 00:30 (4 days in a week)
Umbrella &Sunbeds & mattresses	At the Pool and the Beach
Beach & Pool towels – changing (with deposit)	Beach & Pool towels and changing at the beach and pool is free of charge.
Beach bar	Snack service, Gözleme, Beer, hot and soft drinks
Outdoor Auto park area	Hotel parking area can serve a limited number of autos. Parking outside of the hotel or in hotel's parking area is within the guest's own responsibility.
Main Restaurant Capacity	inside 550 outside 120 pax
Meeting room capacity	Max.75 pax /80 m2

CHARGEABLE SERVICE & ACTIVITIES

SERVICE & ACTIVITIES	DETAILS
All import drinks	
All local and import bottle drinks	
Champagne, Cocktails, Liqueur	champagne, some local & import liqueurs and cocktails out of concept
All drinks out of concept	
All fresh fruit and vegetable juices	Fresh squeezed
Turkish coffee	
WI- FI internet	In rooms and general areas / whole holiday 13. €
Telephone & Fax & Photocopy	
Doctor & Medical services	Service by private company
Sauna- Turkish bath, Massage- Peeling	Sauna- children under 16 years old are not allowed to use
Laundry & Ironing services	
Billiards	Per hour 3. €
2. room key card	Daily 1.-€
Disco (drinks)	All local and import, non-alcohol and with alcohol drinks
All Water sports	On the beach is available by foreign suppliers
Car rental	
All shops	Market, Souvenir shop, Hair dresser, Shoes & Bags Shop, Exchange Office, Boutique, Pharmacy, Textile, Photoshop etc.

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Late c/out- Early c/in	by availability / c/in time: 14.00 - c/out time: 12.00 o'clock
Flowers and Cake order	by reception

HONEYMOON CONCEPT	**We provide honeymoon couples with Special room decoration on arrival and treat them in their with a fruit bascet. Honeymooners have to prove marriage certificate in the course of check-in. The couples must be married maximum 1 month ago before check in date .**

GENERAL CONCEPT RULES;

- **All-inclusive concept. Some local alcoholic (Raki, Vodka, Gin, Wine, Whisky, some liquors and cocktails) and soft drinks are free of charge within the brands determined by the Hotel from 10:00 to 23:00 in Bars and restaurant.**
- **All beverages are served by glass or plastic glass in restaurants and bars; there is no bottle beverage service.**
- **All drinks in bottle are payable. After 23:00 pm all drinks with chargeable.**
- **Alcoholic beverage service is prohibited for children under 18 years old according to the local laws.**
- **According to the all-inclusive concept all guests are able to use food and beverage services just for themselves.**
- **All-inclusive concept starts from check in day at 14:00, ends check out day at 12:00. Room cards, armbands and towel cards has to be returned to the reception during the check out. In case of loss of room card or towel cards, 10. € is charged.**
- **Late c/out and early c/in are payable only on availability.**
- **There is kettle, coffee /tea facilities in all rooms.**
- **Our hotel has arm band usage for security and service convenience and arm bands are charged in case of loss.**
- **All beverages and foods which are not available at our buffets and out of our concept are served paid.**
- **In case of taking food and beverages which served in the facility to the rooms, they will be billed as extra in Guests' accounts.**
- **It is not allowed to come to the restaurant with swimsuits, slippers, pareo and wet clothes. We pleased you to wear casual clothes for the restaurant.**
- **Hotel management has the right not to serve alcohol to guests who may harm themselves and their surroundings after a certain consumption of alcohol.**
- **Hotel administration has to right to change the concept and opening hours in accordance with seasonal conditions when deemed necessary.**
- **Outside activities and snack restaurant services depend on the season, guest profile and product supplement. Hotel management has the right to change or cancel these services and activities.**
- **Parties, animation programs and other activities depend on the weather conditions, season and guest profile. Hotel management has the right to change or cancel these services and activities.**
- **Hotel administration has to right to change fees of paid activity when deemed necessary.**
- **Slides work depending on weather conditions. Opening and closing hours can be changed in the season and can be closed due to weather conditions.**
- **It is dangerous and forbidden to use the sea and swimming pool for guests intoxicated with alcohol.**
- **We ask you to follow the rules which are displayed within the hotel pool areas and on the beach, otherwise our Hotel Management will not accept any responsibility or be held liable for any accidents or incidents caused through failure, negligence or disrespect to observing and adhering to the Hotel rules.**
- **Hotel administration cannot be held responsible for any lost property. Safe boxes are available in the rooms to store your valuables.**
- **WI-FI service is chargeable in rooms and public areas. (Whole holiday 10. €)**
- **It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage to the room it will be charged to the guest.**

- You are charged for any damage given to the hotel supplies and for missing.
- Children have to be accompanied by their parents at the water slides, pools and activity areas.
- Our guests who use the Fitness Center are self-responsible for any health problems that may arise from individual work.
- Private businesses' services (shopping center, market etc.) don't belong to the hotel and hotel is not responsible for provided services.
- Pest control and disinfection is carried out regularly according to international quality norms.
- In the case of infectious diseases detected by the hotel's doctor the infected guests may be requested to leave the hotel by the hotel's management.
- Travel Agencies need a confirmation from hotel management before printing catalogue text. The hotel is not responsible for any wrong materials, online brochure and information printed without hotel's management approval.
- The towel service at the beach and pool is free of charge (with deposit).
- Pets are not allowed in our hotel.
- Accepted credit cards; Visa and Mater Card.
- Open Buffet is not serving number of the guest less than 50 pax in during off-season.
- Hotel parking area can serve a limited number of autos. Parking outside of the hotel or in hotel's parking area is within the guest's own responsibility. Hotel assumes no responsibility for loss or damage about parked vehicles.
- Smoking is forbidden in indoor areas (such as rooms, restaurant, and lobby) according to the local laws. Contrary situation is subject to financial sanctions determined by local authorities.
- Our hotel is not responsible for any negativity that may occur if the above rules are not followed.
- The Hotel Management keeps the right to make changes and/or to cancel/remove some facilities and services that are listed above, under some circumstances (weather conditions, force-majeure, etc.) without any prior notice.

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