SAPHIR RESORT & SPA
2027 SUMMER – UAI FACT SHEET

HOTEL NAME	SAPHIR RESORT & SPA		
Class and Type	**5 Star Hotel**		
Adress	Okurcalar Mah. İlifos Cad. No:28 07400 Alanya – Antalya – Türkiye		
Phone	+90 242 510 53 00 (pbx)		
Fax	+90 242 510 53 01	+90 242 510 53 02 (Accounting)	
Commercial Title	SAF-TUR TURİZM TİCARET A.Ş.		
Tax Administration	FATİH		
Tax No	736 006 5710		
Web Site	www.saphirhotels.com.tr		
E-mail	resort@saphirhotels.com.tr		
Sales and Marketing	sales@saphirhotels.com.tr		
Reservation	resortonburo1@saphirhotels.com.tr		
Account	resortmuhasebemd@saphirhotels.com.tr		
Front Office	resortonburomd@saphirhotels.com.tr		
Concept	**Ultra All Inclusive**		
Opening Year	2008		
Partial Renovation	2026		
Tourism Enterprise Certificate	12.06.2009 – 11926 No: 005410		
Area	18.000 m²		
Number of Rooms	333	**Number Of Bed**	694
Number Of Disabled Rooms	3	**Number Of Bed**	6
	Indoor and outdoor general areas suitable for wheelchair use		
Beach	150 m Sand and Gravel		
Number Of Elevator	4		
Communication	Taxi, Minibus and Bus		
Car Park	Open area for 7 vehicles		
Credit Cards	Visa, Mastercard		
Languages	Turkish / English / German / Russian		
Pet	Not allowed		
Internet Access	Free Wi-fi Internet Access in Rooms and whole General Areas		
Hotel Check-in/Out Time	Check in: 14:00, Check out: 12:00		
Voltage	220 V		
Shoping Center	500 m – Okurcalar / 33 km – Alanya / 25 km - Manavgat		
Airport	Antalya – 90 km / Gazipaşa 75 km		
Hospital	Manavgat – 25 km		
Historical Places	Alanya Castle – 33 km / Aspendos – 65 km / Side – 27 km		

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ROOMS

Room Types	Total room	Handy-caped rooms	Max. Cap.	m² (room)	m² (with balcony)	In door	Ground	Sea or pool View	ROH Garden view	Tv in room	Number of room	Number & Type of Bathroom	Air condition
Standard Land View Room	146	2	2+2 3+1	27 m²	30 m²	-	Parquet Carpet	-	148	1	1	1 Bathtub Shower	Central
Standard Sea View Room	158	1	2+2 3+1	27 m²	30 m²	-	Parquet Carpet	159	-	1	1	1 Bathtub Shower	Central
Family Room	23	-	2+2 3+1 4	35 m²	39 m²	1	Parquet Carpet	18	5	2	2	1 Bathtub Shower	Central
Suite Room	3	-	2 2+1	33 m²	35 m²	-	Carpet	3	-	1	1	1 Bathtub	Central
Total	333	3						180	153				

Balcony, card access system, mini-bar, electronic safe box (free of charge), digital TV channels, telephone (in room and bathroom), hair dryer, kettle, tea and coffee set up, VRV central air conditioner system.



Standard Land View Room



Standard Sea View Room



Family Room



Suite Room

Room Services	Room Cleaning	Linen Change	Towel Change	Beach Towel Change	Room Servics	Minibar
Every Second Day	-	√	-	-	-	-
Everyday	√	-	√	√	-	√
Extra Charge	-	-	-	-	√	-
Free	√	√	√	√	-	√
24 Hours	-	-	-	-	√	-

MİNİBAR: Setup with water, soft drinks, beer, nuts or chips is provided only on the check-in day; on the following days, only water is provided. Coffee and tea varieties are daily refreshed. Safe Deposit Box is free of charge.

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FOOD & BEVERAGES

Food Service	Service Time	Presentation Place and Form	Capacity		
			In Door Area	Half In Door Area	Out Door Area
Main Restaurant					
Breakfast	07:00 - 10:00	Main Restaurant - Open Buffet	700	-	300
Late Breakfast	10:00 - 11:00	Main Restaurant - Open Buffet	700	-	300
Lunch	12:30 - 14:00	Main Restaurant - Open Buffet	700	-	300
Dinner	19:00 - 21:00	Main Restaurant - Open Buffet	700	-	300
Baby Food Buffet	06:00 - 23:00	Main Restaurant			
Beach Snack Bar	11:30 - 16:00	Beach Snack Bar			
Waffle	14:00 – 16:30	Self Service – Beach Snack			
Gözleme	12:00 – 16:00	Beach Snack Bar - Fix Menu - Free	-	-	√
Pool Snack Bar	11:30 – 16:30	Snack Bar– Open Buffet-Free	-	-	√
Coffee House	15:00 – 23:00	Garden	-	-	√
İce cream	13:00 – 16:00	Pool Bar – free	-	-	√
Night Snack	23:00 – 06:00	Snack Bar - free	√	-	-
Lobby Bar					
Coffee – Cake - Cookies	24 Hours	Lobby Bar– Fix Menu - Free	-	-	-
Freshly squeezed fruit juices	07:00 – 00:00	Fix Menu – Extra Charge	-	-	-
Lobby Bar Patisserie Products	11:00 – 18:30	Lobby Bar - Free	-	-	-

Ice cream is served between 15.04 – 15.10.
Detox breakfast foods in main restaurant.
Diet and vegetarian foods at lunch and dinner in the main restaurant.
Baby food, chair is provided free of charge in the main restaurant upon request.
Baby food, milk, yogurt with fruits, boiled vegetables are served in baby food buffet.
Unit's places, operations and their timetable can be changed due to season- weather conditions.

A'la Carte Restaurant	Concept	Services Time	Capacity	
			In Door Area	Out Door Area
İtalian A'la Carte	İtalian Cuisine	19:00 – 21:00	60	-
Ottoman A'la Carte	Turkish Cuisine	19:00 – 21:00	60	-

All A'la Carte restaurants serve between 15.05 – 30.09.
Minimum 1 day in advance reservation is required to use A'la Carte restaurants.
For stays of 7 nights or more, one visit to any A la carte restaurant is free of charge.
Second or more reservations are fee required. A'la Carte restaurants serve 5 days a week.
Depending on the season and weather conditions, served places and/or service hours may be changed by the management.

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Beverage Service Location	Service Location	Concept
Lobby Bar	24 Hours	Tea-Coffee, Soft Drinks, Local Alcohol Drinks
	08:00-23:00	Local-Import Alcoholic Drinks
Beach Bar	10:00-18:00 20:00-23:00	Ultra All Inclusive
Pool Bar	10:00-00:00	Ultra All Inclusive
Restaurant Bar	12:30-14:00 19:00-21:00	Ultra All Inclusive
Disco Bar	00:00-02:00	Ultra All Inclusive
Orange Bar	00:00-08:00	Soft & Local Alcohol Drinks
Drinks included in the concept: Some imported drinks, some local alcoholic and non-alcoholic drinks, hot drinks. Bottled beverages are not served at all bars within the facility. Freshly squeezed fruit juices are chargeable.		

POOLS

Pool Name	Out Door	In Door	Heated	Sweat Water	Water Slides	Deep cm	Area m²	Volume m³	Service Time
Out Door Pool	√	-	-	√	-	140	1500	1290	09:00-17:00
In Door Pool	-	√	-	√	-	140	144	209	09:00-17:00
Pool With Water Slides	√	-	-	√	3	120	150	108	10:00-12:30 13:30-16:30
Out Door Children Pool	√	-	-	√	-	40	60	28	09:00-17:00
In Door Children Pool	-	√	-	√	-	40	28	15	09:00-17:00
Lifeguard services are avaliable from 09:00 am to 17:00 pm.									

MEETING HALLS

Hall Name	Floor	Area m²	Capacities By Layout		
			Theatre	Class	Banquet
Meeting Hall-1	Lobby	56	40	25	20
Meeting Hall-2	Lobby	56	40	25	20
Conference Hall	-3	420	250	250	180
Standard Free Equipment: Microphone, tribune, projection screen, projection.					

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ACTIVITIES & SERVICES

Services	Extra Charge	Free	Services	Extra Charge	Free
Room Service	√		Minibar		√
Laundry / İroning	√		Wi-fi		√
Luggage Wrap / Weighing	√		Mini golf		√
Safe Box (in the room)		√	Yoga		√
Turkish Bath		√	Hairdresser	√	
Sauna		√	Market	√	
Spa Centre	√		Autopark		√
Beauty Centre	√		Photo Studio	√	
Steam Bath		√	Pergola -Pavillon	√	
Massage, Pilling, Foam bath	√		Water Sports	√	
Tennis – hard ground (daytime)		√	Baby carriage	√	
Tennis Equipment		√	Late Check out	√	
Tennis Lighting	√		Disco		√
Dart		√	Rent a Car	√	
Beach Volleyball		√	Doctor	√	
Table Tennis		√	Freshly Squeezed Juices	√	
Basketball		√	Beach Towel (with card)		√
Fitness		√	Sunbed / Umbrella		√
Billiards	√		Telephone / Fax	√	
Luggage Wrap / Weighing	√		Reading Room		√

DAYTIME ANIMATION

Basketball, beach volleyball, water gymnastics, mini football, mini golf, archery, air rifle, zumba, table tennis, tennis, step, aerobics, darts, various tournaments, competitions, pool games.

EVENING ANIMATION

Certain days of the week, live music, karaoke, sketches, theme evenings, disco, special shows, guest shows from outside with special shows.

FOR BABIES

Upon request: Baby bed, baby food, highchair in the restaurant are free of charge; The stroller and baby phone available for an extra fee.

FOR 4 – 10 YEARS KIDS

Mini club working hours between 10:00 – 12:00 and 14:30 – 17:00 6 days per week. Free for age group 04 – 10.
Painting, various games, playground, mini disco.

HONEYMOONERS/BİRTHDAYS/WEDDİNG ANNİVERSARY CONCEPT

For honeymoon guest: Room decoration, bathrobe, a dessert plate in the room and non-alcoholic champagne to the room. 1 free choice of dinner in A'la Carte restaurant.
****For birthdays and wedding celebrations cake for two served in restaurant or to room.**

IMPORTANT NOTES

- It is obligatory for the guests of the facility to wear the arm brands provided at the entrance during all their holidays.
- Food and beverages are self-service in all presentation areas except A'la Carte restaurants.
- Drinks served in glass, do not with bottle or cans.
- All services and operation hours depending on, pandemic period and weather conditions; may vary during the season, taking into account availability and the number of guests.
- **Our hotel is not responsible for all kinds of misinformation and misunderstanding.**

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	AWARD / CERTIFICATE
1	Blue Flag
2	Green Star
3	Holiday check Top Hotel 2012
4	Trip Advisor Certificate 2013
5	Coral Travel Starway Tourism Award – Top 100 2012
6	Coral Travel Starway Tourism Award – Top 100 World Best Hotel 2013
7	Zoover Highly Recommended 2013
8	Zoover Recommended 2014
9	Tripadvisor Sertificate 2014
10	Zoover Award Winner Bronze 2015
11	Hotels.com Award (Excellent) 2016
12	Holiday check Award 2016
13	Booking.com Guest Review Awards 2016
14	Tatilbudur.com Satisfaction Award 2016
15	Otelz.com Satisfaction Award 2016
16	Tui Top Quality 2017
17	Otelz.com Satisfaction Award 2017
18	Zoover Award Winner Gold 2017
19	Thomas Cook Sunny Heart Nominee Award 2017
20	Booking.com Guest Review Awards 2017
21	Tripadvisor Certificate of Excellence 2017
22	Coral Travel Starway Tourism Award 2017
23	Tatilbudur.com Satisfaction Award 2017
24	Otelpuan.com Award 2018
25	Hotels.com Guest Review Award 2018
26	Sunny Heart Eines Unserer Besten Hotels 2018
27	Travelmyth Top 10 Hotels in Honeymoon in Turkey 2019
28	Travelmyth Top 5 Hotels in Okurcalar 2019
29	Fischer Award 2019
30	Safe Tourism Certificate

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